

## Violence in close relationships

Here you can find information concerning important telephone numbers and links to organizations for women who are being or have been subjected to violence or cruelty and may need support and help.

### Where shall I turn?

In an emergency call SOS 112

The women's emergency help centre Kaita, Hallstahammar/Surahammar

**Tel: 0220-29015**

The police authority in Västmanland

**Tel: 114 14**

[www.polisen.se](http://www.polisen.se)

Medical care emergency department

Centrallasarettet: **Tel: 021-17 30 00**

Bergslagssjukhuset **Tel: 0223-47000**

Social services: **Tel: 0220-390 40**

On-call service for crime victims in Hallstahammar – Surahammar:

**Tel: 0220-173 37**

[www.boj.se](http://www.boj.se)

Arosdöttrarna (The Aros Daughters) girls' and women's protection scheme:

**Tel: 021-410 75 38, Tel: 070-473 33 75**

Helpline for women subjected to threats of violence: **Tel: 020-50 50 50**

[www.kvinnofridslinjen.se](http://www.kvinnofridslinjen.se)

Portal for women subjected to threats of violence

[www.kvinnofrid.se](http://www.kvinnofrid.se)

Crisis centre for men: **Tel: 021-41 03 08**

## **Resources**

The Government has given the police, prosecutor, The Crime Victim Compensation and Support Authority, correctional care, social services, schools, medical care and county council special responsibility for combatting men's violence toward women. Others who play an important part in this work include the Church of Sweden, the Women's emergency help centre and other non-profit-making organizations and societies that supplement the efforts of society.

### **The Women's Emergency Help Centre**

The Women's Emergency Help Centre in Hallstahammar/Surahammar offers support to women who have been subjected to some form of violence. This support is given by telephone and visits. The Women's Emergency Help Centre can assist in negotiating contacts with authorities, lawyers, medical care, etc. The Women's Emergency Help Centre can also help with temporary accommodation for the woman and possibly also children.

### **The Police**

Violence in close relationships falls under public prosecution. The woman herself who has been assaulted or threatened can file a police report, or other private individuals who are aware of the circumstances may file it. It is the responsibility of the police to accept the complaint and decide whether a preliminary investigation shall be commenced. The woman can also obtain information from the police regarding various forms of support and protection.

### **Health and Medical Care**

The responsibility of the medical services is controlled primarily by the Health and Medical Services Act, which in its introductory paragraph has the same overall view as the Social Services Act. The medical services are also responsible for preventing ill-health and are under obligation to act to prevent illness or injury. It is therefore important to observe psychosocial factors and have an overall view of the caring process. A considerable responsibility of the medical services is to document injuries and write reports for use in the event of a court case.

### **Child Daycare Services/School**

Children and adolescents that are being treated badly have a legal right to protection and support from society. Child daycare services and schools have a responsibility to take note of children who live under difficult circumstances. School and child daycare services are included in the obligation to report pursuant to Chapter 14 § 1 of the Social Services Act. This means that school and child daycare services are obliged to report to the social services committee immediately they discover something in the course of their work that might require the social services committee to intervene in order to protect a child, such as if the child witnesses violence in the home.

### **Individual and Family Services**

The social services have the ultimate responsibility to ensure that the people in the area receive the support and help they need. The social services can offer individually designed assistance to those subjected to violence in a close relationship.

### **Family counselling**

The local authority in Surahammar has an agreement with the family counselling service in Västerås that enables people living in the municipality to turn to them at no cost. Family counselling can explain possibilities and deal with problems.

### **Crisis Centre for Men in Västmanland**

This organization acts to provide support and guidance for better communication and cooperation. Men wanting support can contact the Crisis Centre. The centre carries on its activities by telephone, individual talks and group activities. It is also knowledgeable about honour-related violence.

### **The Church**

The Church has an important part to play in the work of combatting men's violence towards women. The Church can contribute with personal support to women who have been subjected to violence.

### **BRÅ (Swedish National Council for Crime Prevention) / Boj (The Crime Victim Compensation and Support Authority)**

The on-call service for crime victims in Hallstahammar-Surahammar is a non-profit-making association whose purpose is to provide information, support and advice to crime victims, their relatives and witnesses. The on-call service for crime victims operates in two different ways: through support-people who are on call by phone 24 hours a day, and through witness-support in the courts. These people are sworn to professional secrecy.